

Sold in a Snap LLC

Terms and Conditions

1. Customer is responsible for preparing the properties to be show ready. Sold in a Snap is not responsible for getting the home show ready. Sold in a Snap takes pictures of the home as it is when we arrive.
2. Any pictures that are unacceptable due to the condition of the property or its contents during the scheduled shoot will be re-shot at a price of \$20 per picture and a \$45 multi-trip fee.
3. Sold in a Snap is not responsible for unfavorable pictures due to weather conditions.
4. If your listing is outside of Mclennan County, there is a travel fee.
5. Sold in a Snap makes every effort to ensure the pictures are delivered as quickly as possible. There is no guarantee of a delivery window unless you purchase the Rush (24 hour guarantee). In most cases the pictures are delivered in a 24-48 hour window.
6. If the pictures are unacceptable to the customer based on editing, they will be re-edited to the written instructions of the client. If re-edited pictures are unacceptable, they will be edited again at a charge of \$5 per picture.
7. If the pictures taken are not acceptable to the client and re-editing will not solve the problems, the client will be refunded 75% of the cost of the shoot and will not have any rights to the pictures.
8. Sold in a Snap reserves the right to refuse work.
9. While Sold in a Snap maintains the copyright to all photos, Agents may use the pictures for any of their marketing indefinitely. Including sharing with other agents for the purpose of marketing the home, gifting the pictures to the homeowners, making prints and in their marketing materials.
10. Agents may not share or sell the pictures to builders, designers, contractors, etc. for their marketing purposes.
11. Agents or homeowners may not use the photos in photo contests or the like, or attempt to pass off the photos as their own work.
12. If the listing goes to either FSBO or switches to a new agent, the new seller or their agent must pay full price for rights to use the pictures.
13. Sold in a Snap reserves the right to use any pictures taken for marketing purposes or to use any photos for Stock Photography.
14. If a legal dispute arises, client/customer/home owner agrees to a privately mediated settlement.